

# 501 TA366: Absence Management Maintenance

Instructor Led Training



### **Welcome to Cardinal Training**

This training provides participants with the skills and information necessary to use Cardinal and is not intended to replace existing Commonwealth and/or agency policies.

This course, and the supplemental resources listed below, are located on the Cardinal website (www.cardinalproject.virginia.gov) under Training.

Cardinal Reports Catalogs are located on the Cardinal website under Resources:

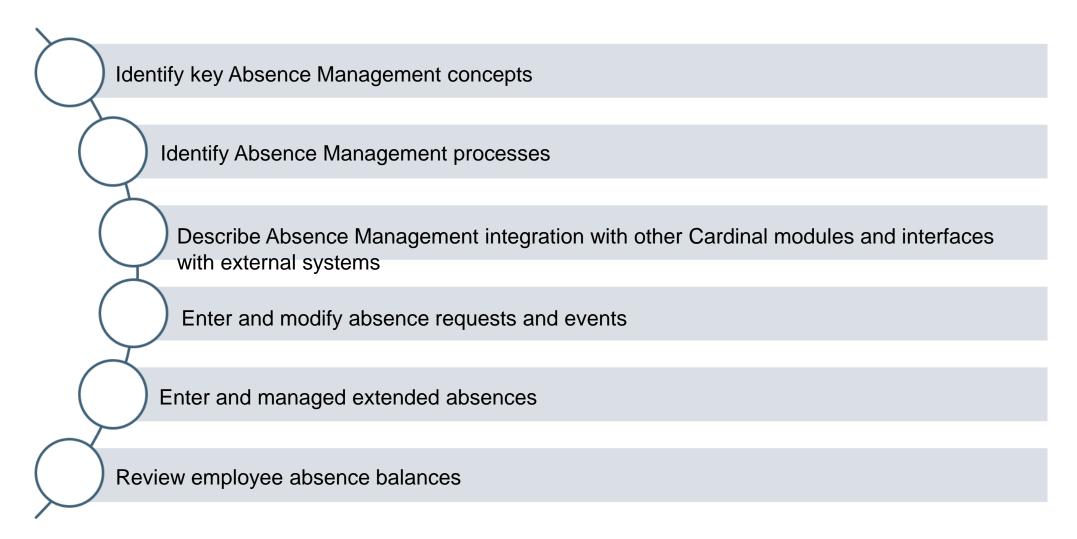
- Instructor led and web based training course materials
- Job aids on topics across all functional areas
- Variety of simulations
- Glossary of frequently used terms

The Cardinal screenshots included in this training course show system pages and processes that some users may not have access to due to security roles and/or how specific responsibilities relate to the overall transaction or process being discussed.

For a list of available roles and descriptions, see the Statewide Cardinal Security Handbook on the Cardinal website in the Security section under Resources.

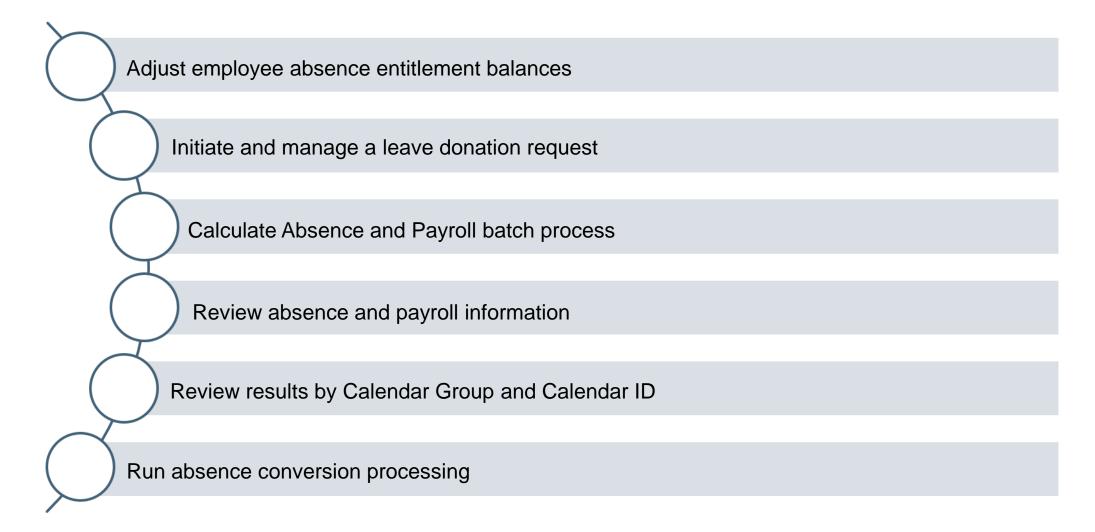
## **Course Objectives**

After completing this course, you will be able to:





## **Course Objectives (continued)**





1	Understanding Absence Management Maintenance	
2	Maintaining Absences	
3	Adjusting Absence Entitlement Balances	
4	Managing Absence and Payroll Processing	
5	Absence Management Maintenance Hands-On Practice	



1

#### **Understanding Absence Management Maintenance**

This lesson covers the following topics:

- Time and Attendance Overview
- Key Concepts
- Time and Attendance Processes
- Integration and Interfaces



#### **Time and Attendance Overview**

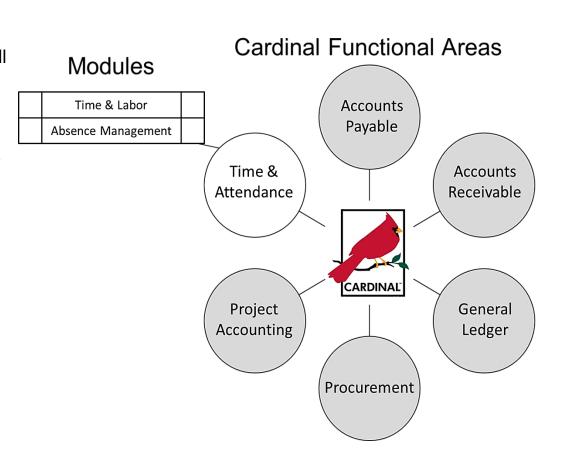
The Time and Attendance functional area is comprised of two modules:

#### Time and Labor

Involves employee setup, input of time and attendance, payroll integration, and cost allocation

#### **Absence Management**

Involves the processing and managing of employee absences





Some key concepts in Time and Attendance Absence Management include:

- Submitted absences are routed immediately to the supervisor for approval.
- The Calculate Absence and Payroll (Absence Calc) function processes approved absences and calculates absence entitlements and balances. This process runs daily in batch at 11:30 AM, 3:30 PM, and 3:30 AM.
- While the Absence Calc process calculates absences in the current open pay period, the balances displayed on the employee's timesheet and balance history pages are from the prior closed pay period (i.e. absence calendar). They do not reflect accruals earned or hours taken after that pay period end date.
- When a pay period (absence calendar) is closed on salary allocation day, the Absence Calc process is run with the
   Finalize option which finalizes all absence calculations. Once the pay period is closed and this Absence Calc option is
   run, the calculated absence and balance values become permanently recorded.
- Adjustments can be made to absences takes and entitlements in a prior period. These changes are processed in the
  current pay period (absence calendar). Previous periods and balances are recalculated depending upon the change and
  are recorded as a new version of the original absence calendar results; the original version of the absence calendar
  results does not change.

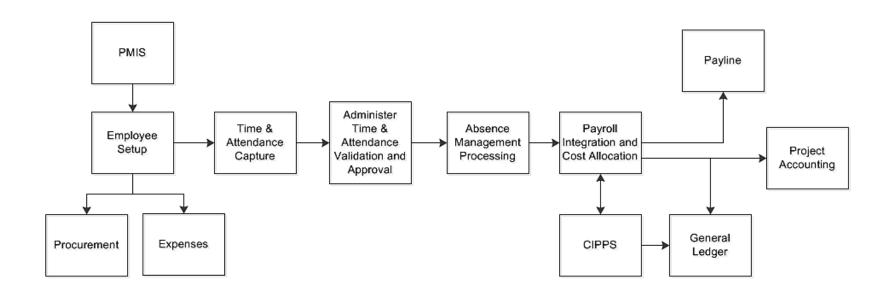


#### **Time and Attendance Processes**

Absence Management is one of the five sub-processes within Time and Attendance:

- Employee Setup
- Time and Attendance Capture
- Administer Time and Attendance Validation and Approval
- Absence Management Processing
- Payroll Integration and Cost Allocation

The following diagram provides an overview of the business process flow and the various integrations and interfaces.

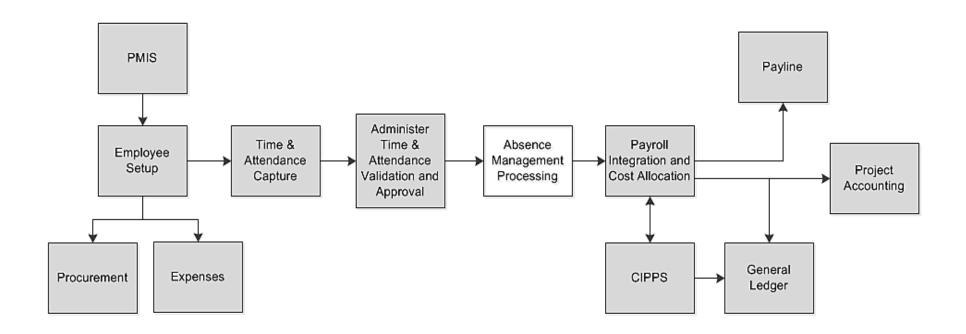




#### **Absence Management Processing**

This process flow illustrates what happens when an employee has absence events and/or time on their timesheet. The Absence Management process calculates the available absence entitlement balances by adding or deducting accruals, takes, and adjustments.

This information is also used to calculate and allocate payroll costs.

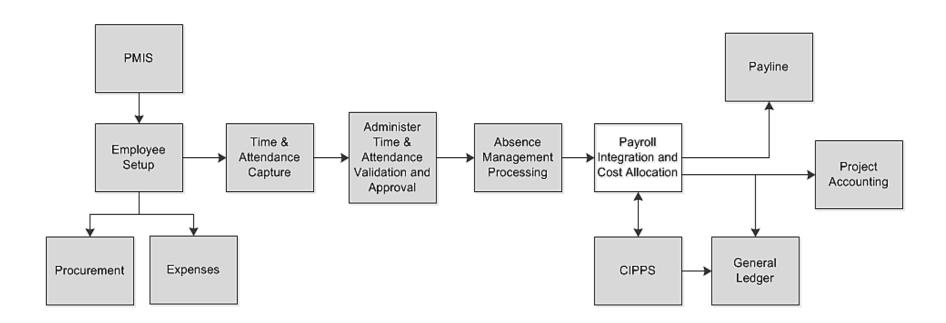




#### **Payroll Integration and Cost Allocation**

Cardinal uses time and charge distribution information from employee timesheets to allocate payroll costs according to the distributions entered on timesheets.

That information is shared with the General Ledger and Project Accounting functional areas and can be tracked at the employee level to support Federal billing.

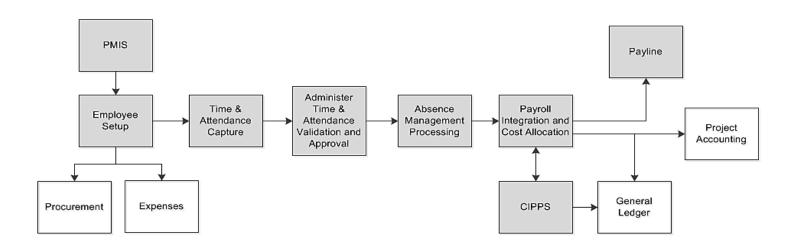




## Time and Attendance Integration with Other Cardinal Modules

Time and Attendance integrates with other Cardinal modules:

- Procurement Employee information that is created during the Time and Attendance Employee Setup process is used
  by the Small Purchase Charge Card Program in the Procurement module.
- Expenses Employee information that is created during the Time and Attendance Employee Setup process is used by the Expenses module in the Accounts Payable functional area to process employee travel and business expense reimbursements.
- **Project Accounting** Employee labor costs that are charged to projects are sent to Project Accounting when employee pay is distributed according to the charge distribution entered on employee timesheets.
- **General Ledger** Employee labor charges are sent to General Ledger when employee pay is distributed according to the charge distribution entered on employee timesheets.





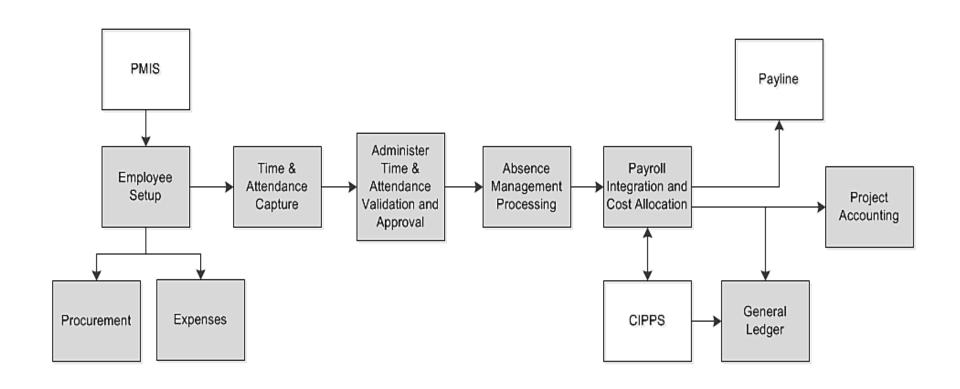
#### **Time and Attendance Interfaces**

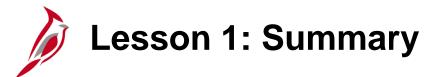
Time and Attendance also interfaces with several external systems:

- Personnel Management Information System (PMIS) When a new position is created or an existing position is changed, the position information is first entered into PMIS. PMIS then sends the information to Cardinal to establish position data in Cardinal Time and Attendance. When employees are hired or change positions, etc., their personnel data is first entered into PMIS. PMIS then sends the employee information (e.g., employee name, address, role, hourly, salaried) to Cardinal Time and Attendance to create or update an employee profile.
- Commonwealth Integrated Payroll & Personnel System (CIPPS) Timesheet entries for hourly employees and
  overtime entries for both hourly and salaried employees are sent to CIPPS to create employee pay. After the payroll
  process is complete, CIPPS provides Expanded Current Earnings information to Cardinal. This information is then used
  by Cardinal along with employee timesheet charge distribution information to allocate costs to the appropriate projects and
  budgets.
- **Department of Accounts Payline -** Absence information is sent to the Department of Accounts and allows employees to view their absence balances via Payline.



### Time and Attendance Interfaces (continued)





1

#### Understanding Absence Management Maintenance

In this lesson, you learned:

- The Absence Management process calculates available absence entitlement balances
- Absence Management data is used in the allocation process along with productive non-productive time.
- Absence Management integrates with other Cardinal modules, including Time and Attendance, Procurement, Expenses, Project Accounting, and General Ledger



2

#### Maintaining Absences

This lesson covers the following topics:

- Navigation to Absence Management
- Entering and Modifying Absence Requests and Events
- Entering and Managing Extended Absences
- Reviewing Employee Absence Balances



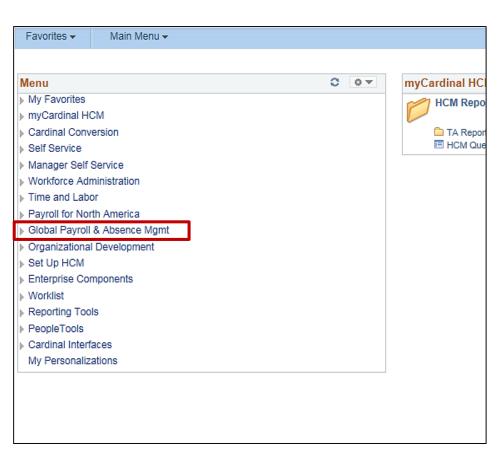
#### **Navigating to Absence Management**

To perform administrative tasks for Absence Management, first log into the Cardinal Human Capital Management (HCM) application.

Once in Cardinal HCM, navigate to pages within the **Global Payroll & Absence Mgmt** menu.

Navigate using the following path:

Cardinal FIN > Cardinal HCM > Main Menu > Global Payroll & Absence Mgmt > Payee Data > Maintain Absences

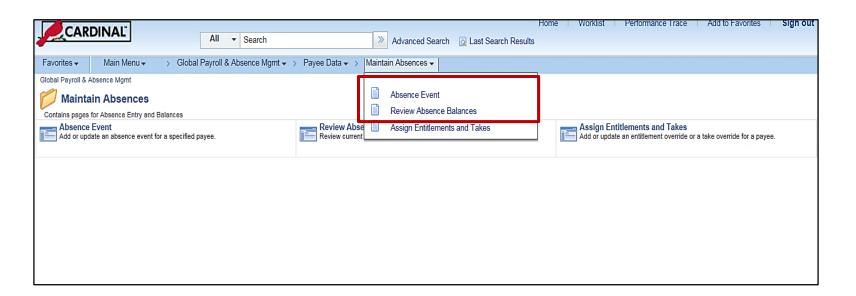




### **Maintaining Absences and Payee Data Pages**

From the **Payee Data > Maintain Absences** page the following can be performed:

- Enter and modify employee absence requests and events.
- Enter and manage extended employee absences.
- Review Absence Balances.

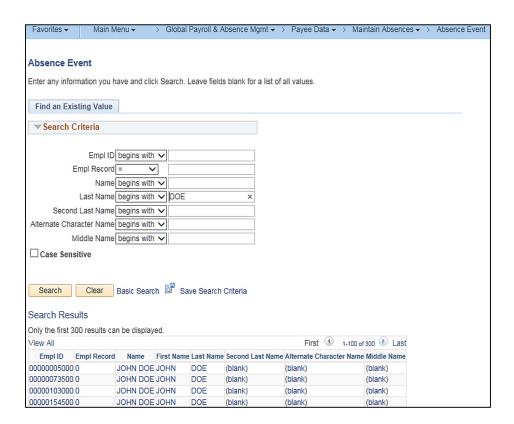




#### **Reviewing the Absence Event Page**

The Absence Management Administrator can enter, edit, void, or delete an absence event on behalf of an employee starting from the **Absence Event** page.

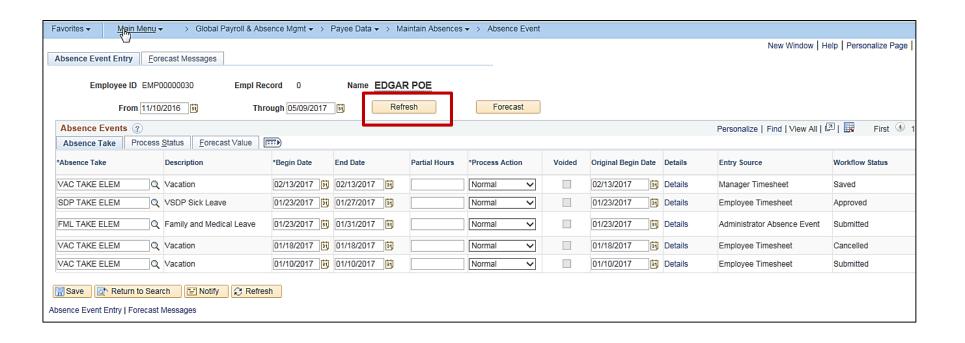
- Enter the search criteria (e.g., Empl ID, First Name, Last Name) and click the Search button. The Absence Event page displays for the selected employee.
- If more than one employee fits the criteria, a list displays at the bottom of the page.
- Select the desired employee.





### Reviewing the Absence Event Page (Continued)

The employee's **Absence Event** page lists absences for the employee based on the **From** and **Through** dates specified. The **From** and **Through** date fields auto-populate and can be changed. If the dates are changed, click the **Refresh** button to view the results.

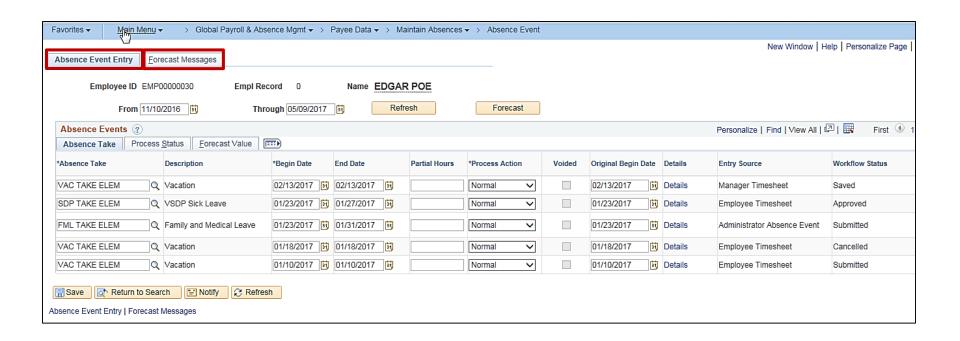




#### **Options for Reviewing Employee Absence Data**

There are two tabs located at the top of the page:

- Absence Event Entry Displays all absence requests and events that have been entered for the employee. This is the
  default tab for this page.
- **Forecast Messages** Displays errors or warnings generated by the forecasting process on the **Absence Event** page. If errors are corrected and the forecasting process is rerun, the forecast messages will be removed.





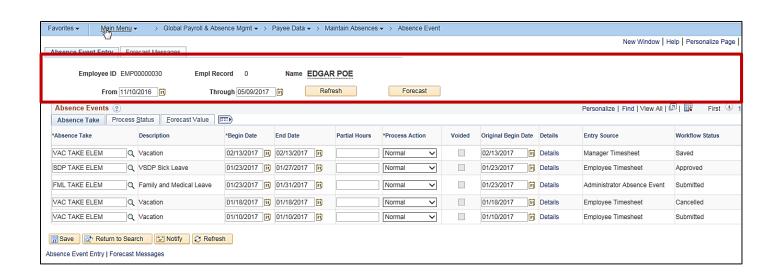
#### **Reviewing Absence Event Entry Data**

The header on the **Absence Event Entry** tab contains data about the employee, e.g., **Employee ID** (number), **Empl Record**, and **Name**.

**From** and **Through** fields identify the date range of data displayed in the **Absence Events** section. Click the **Refresh** button after updating the **From** or **Through** dates.

If there are more than 10 absences, click the View All link. This will activate the scroll bar in order to see all other absences.

The **Forecast** button allows an Administrator to ensure that the employee is eligible for the absence type selected and has sufficient balances available for use.



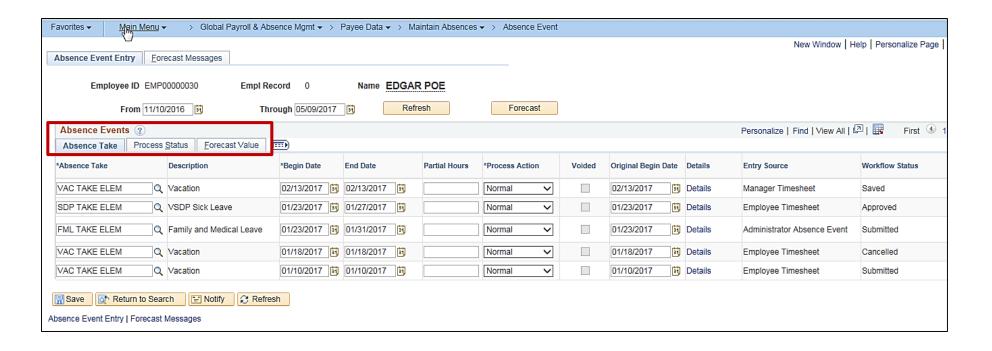


#### **Absence Event Tabs**

The **Absence Events** section displays all absence requests and events entered in Cardinal for an employee, regardless of the entry source or workflow status.

There are three tabs in this section:

- Absence Take
- Process Status
- Forecast Value





## Select the Absence Take Tab to Review the Absence Event Page

The **Absence Take** tab includes the following fields:

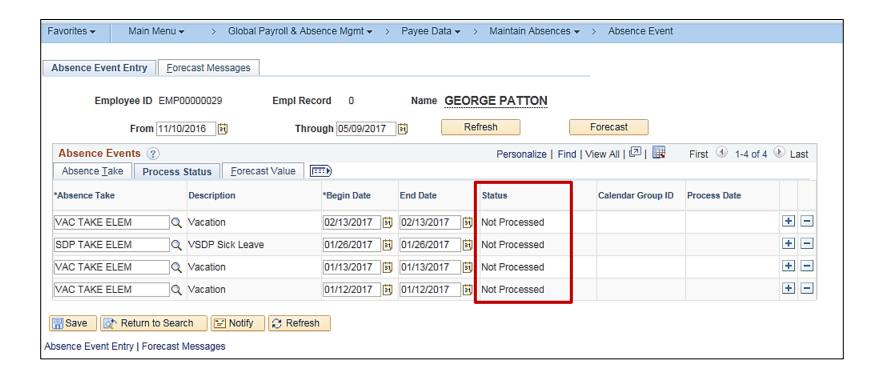
- Absence Take Element Type of absence
- Description Description of the specific absence type
- Begin Date Start date of the absence
- End Date End date of the absence
- Partial Hours Hours or partial hours taken that day
- Process Action Options are Normal and Void (can be used to void or cancel an absence request)
- **Void**: An absence voided by an Absence Management Administrator this box will be checked when the voided absence has been processed by the Calculate Absence and Payroll process
- Original Begin Date This date should always be the same as Begin Date and will default when you enter the Begin Date
- Details Link to the Absence Event Input Detail page to view additional details about prior absence requests and
  events or enter details about a new absence request
- Entry Source The last source of entry or modification of the absence, e.g., timesheet
- Workflow Status The current status of the absence request (such as saved, submitted, approved, cancelled, or voided)
- [+] Add a row button
- [-] Delete a row button



#### Reviewing the Absence Event Page Status Data

The **Process Status** tab displays the status of the absence event as it relates to processing. Valid values in the **Status** field include **Not Processed**, **Processed**, and **Finalized**.

When an absence event from a prior pay period is modified in the current pay period, the **Status** field value of **Finalized** changes to **Not Processed**. For a newly entered absence, the **Status** field is also **Not Processed**. The **Status** field changes to **Processed** during the current calendar processing. All changes become a status of **Finalized** when the current Calendar ID period is finalized.



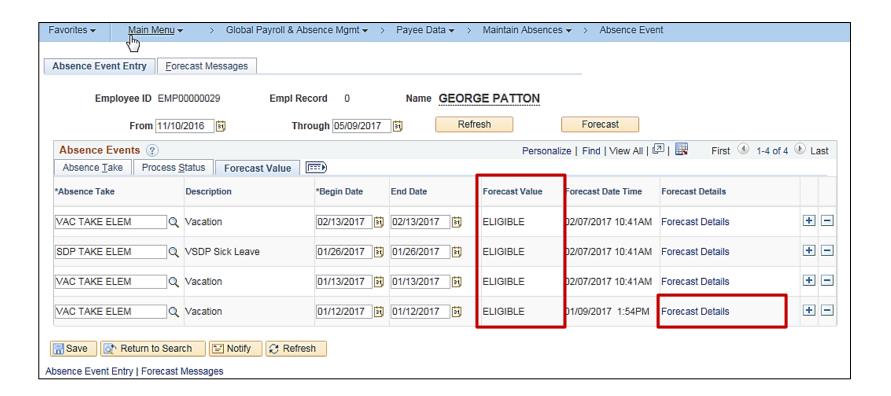


## Select the Forecast Value Tab to Review Forecast Value Page Status Data

The Forecast Value tab identifies employees that are either Eligible or Ineligible.

After entering an absence request, click the **Forecast** button. A pop-up message indicates when this process is complete. Click the **OK** button and then click the **Forecast Value** tab to view the results.

Click the Forecast Details link to open the Absence Forecast Results page.





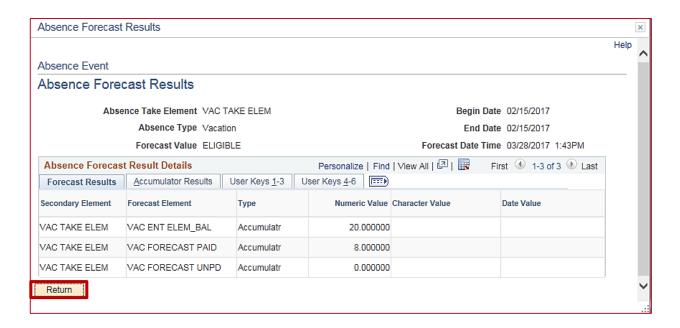
#### **Absence Forecast Results**

The **Absence Forecast Results** page displays the expected remaining balance, paid hours, and unpaid hours for an absence event.

This page helpful in quickly determining eligible and ineligible leave in the Forecast Value field.

In the example below, the employee is eligible to be paid for the full vacation absence of 8 hours. VAC FORECAST PAID shows that 8 hours will be paid, VAC FORECAST UNPD shows that 0 hours will be unpaid, and the remaining VACATION balance on that day is expected to be 20 hours (VAC ENT ELEM\_BAL) after the 8 hour take is deducted.

Click the **Return** button to return back to the **Forecast Value** tab.



## **Entering Absences**

To enter an absence for an employee, go to the **Absence Event** page using the following path:

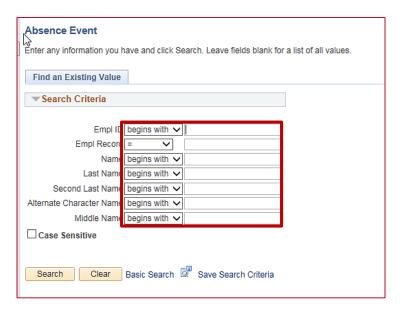
Cardinal FIN > Cardinal HCM > Main Menu > Global Payroll & Absence Mgmt > Payee Data > Maintain Absences > Absence Event

The user can enter, edit, or delete an absence event on behalf of an employee when an employee, timekeeper, or supervisor cannot make the change.

Note: This page should only be used when the employee, Timekeeper, or Supervisor cannot make the change on the timesheet. And for some cases the entering of extended leave types that are not available on the timesheet because there is an administrator approval process outside of Cardinal (i.e. extended leave that requires paperwork, HR approval, etc. before it can be used).

Enter the Search Criteria such as **Empl ID** or **Name** to select the employee.

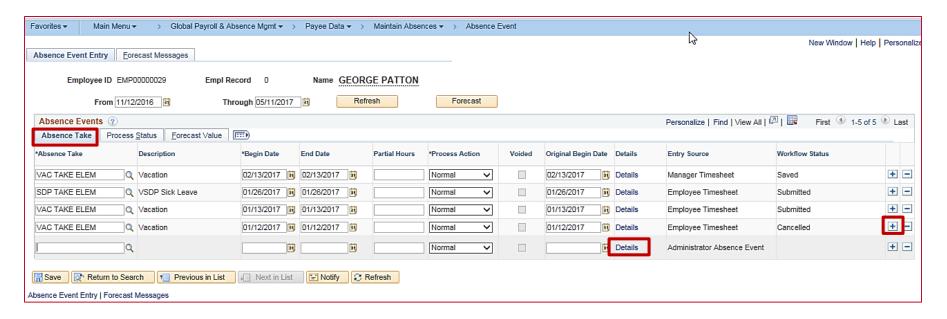
An absence event must be entered and/or modified one employee at a time.





To enter a new absence request, ensure the **Absence Take** tab is displayed.

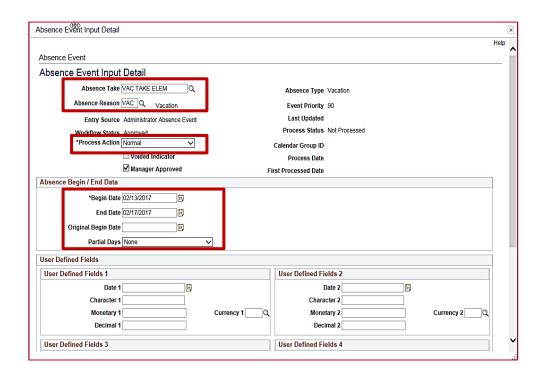
- Click the plus icon (+) to the left of the bottom row to add a new row.
- A new, blank row displays.
- Click the **Details** link on the new row to go to the **Absence Event Input Detail** page.





#### Enter the following values on this page:

- Absence Take Absence type
- Absence Reason Select the appropriate reason. Note:
   Absence Reason is not required. However, it is very important that a reason always be entered for some calculations and tracking to work properly.
- Process Action Normal, Void
- Begin Date
- End Date
- Original Begin Date Should be left blank. This will populate once the absence has been saved.
- Partial Days field Enter a value if any of the days on the absence are less than a full day. After a value is entered into the Partial Days field, additional fields display that must also be completed.
- Do not use the All Days Are Half Days checkbox.





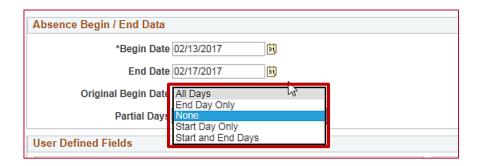
If any of the days on the absence are less than a full day, click the drop-down option in the **Partial Days** field. After an option is selected, additional fields display based on the selection.

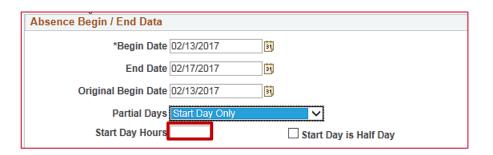
In this example, the **Start Day Only** option was selected. Two fields display:

- Start Day Hours
- Start Day is Half Day

Enter the hours in the **Start Day Hours** field.

Note: Do not use the **Start Day is Half Day** or **End Day is Half Day** checkbox option for any of the partial day selections. Always enter the actual partial day hours.

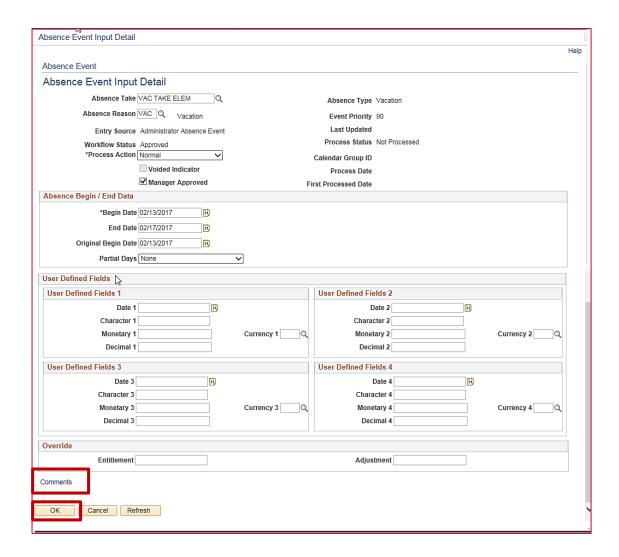






Once entry is completed, a comment can be entered as necessary by clicking the **Comments** link at the bottom of the page.

Once the necessary fields are completed, click the **OK** button to return to the **Absence Event** page.





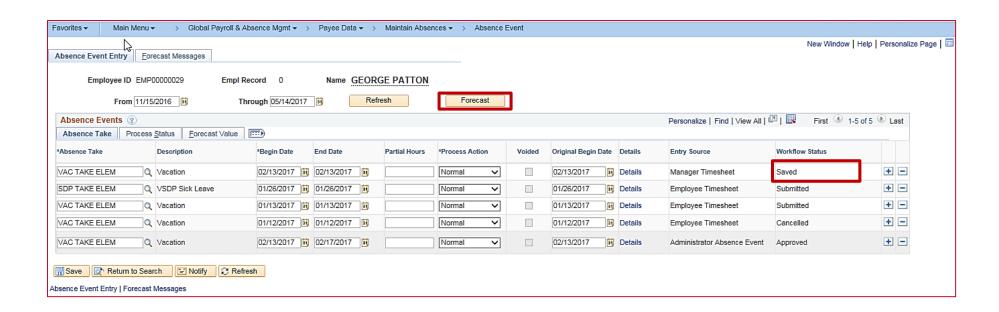
#### **Forecasting the Absence Request**

When a row is initially added, the **Workflow Status** field defaults to **Saved**.

After entering the necessary field values for the absence request, click the **Forecast** button.

The absence types that require forecasting are those that require a sufficient balance to be used (whether earned like vacation or adjusted/granted ad hoc like employee recognition leave).

Absence types that do not require forecasting are those that are used as needed without the need for sufficient balance, such as administrative leave (jury duty, etc.).





### Forecasting the Absence Request (continued)

Most absence requests entered on behalf of another employee are auto-approved and will be processed on the next run of the Calculate Absence and Payroll process.

The Absence request types that are not auto-approved are those that require a second level of approval per VDOT business process (mostly extended leave types such as FML, STD, WCL, etc.). The reason for this is to have a second set of eyes on it so that both HR and Payroll validate the extended leave entries are correct and have the appropriate approval outside of Cardinal (paperwork submitted, employee has met hours worked requirements, etc.). See slide 59.

If the forecast is successful, a pop-up box displays:

Message
Forecasting completed covering the period from 2016-08-10 to 2017-02-13. Please check the Forecast Value tab to confirm eligible.(25006, 10)
OK Cancel

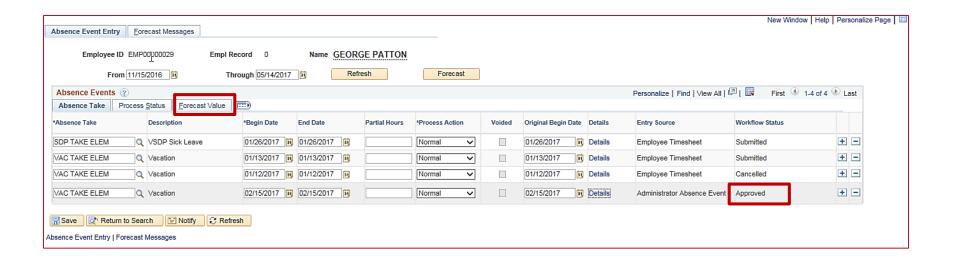
Click the **OK** button.



### Forecasting the Absence Request (continued)

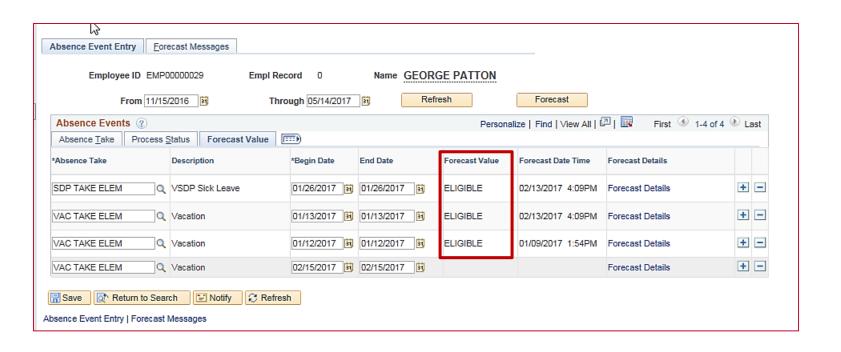
The Workflow Status has changed to Approved.

Click the **Forecast Value** tab to confirm the employee is eligible.





For this example the Forecast Value is ELIGIBLE.



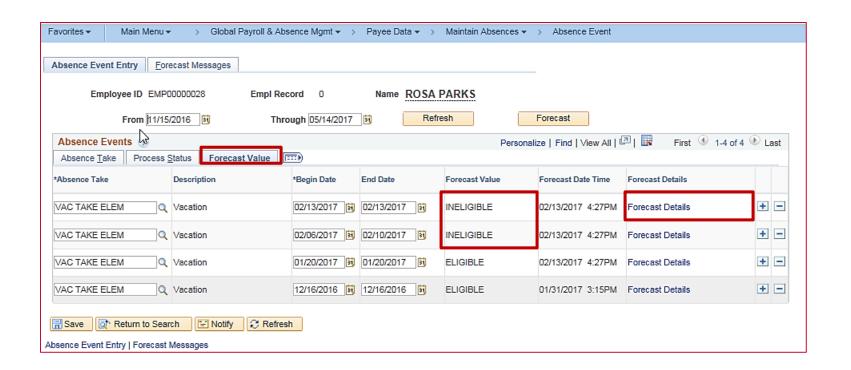


#### **Forecast Value Ineligible**

Cardinal automatically generates Leave Without Pay (LNP) if the absence entered does not have a sufficient absence entitlement balance. No notification is generated when this occurs and the LNP does not display on the **Absence Event** page.

When the **Forecast Value** is **INELIGIBLE**, the employee does not have enough of that specific leave type to cover the absence.

Click the Forecast Details link.





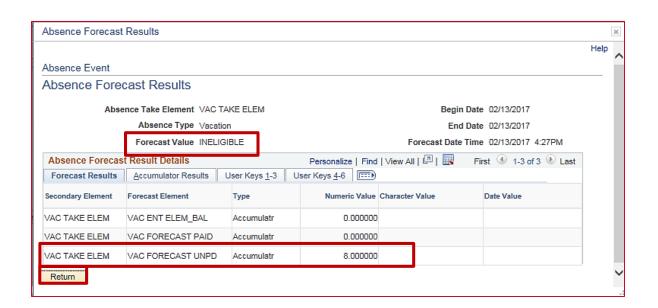
### Forecast Value Ineligible (continued)

The **Absence Forecast Results** page displays. In this example, the employee does not have enough VSDP (Virginia Sickness and Disability Program) sick leave. If this is processed, it shows the employee will have 8 hours of unpaid leave.

It is the Administrator's responsibility to verify the employee has sufficient balance to cover the absence if a balance is required for the absence type.

If the employee's leave balance is insufficient, work with the employee and/or supervisor to determine if another leave type can be used. The employee and/or supervisor should be given an opportunity to update the leave request whenever possible, to avoid going on leave without pay.

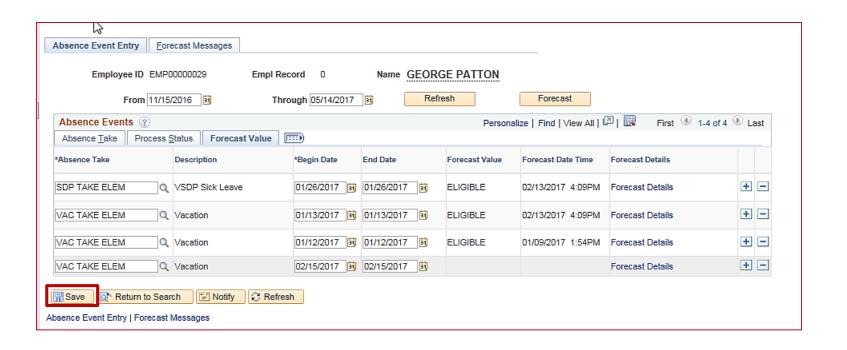
Click the **Return** button to go back to the **Forecast Value** tab.





### **Saving the Absence Request**

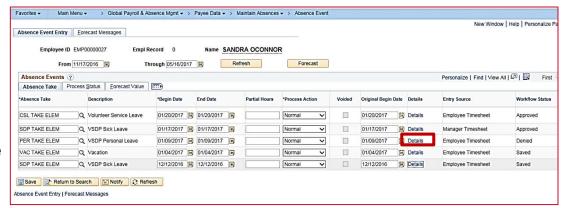
After confirming the employee is eligible for the leave, click the **Save** button.

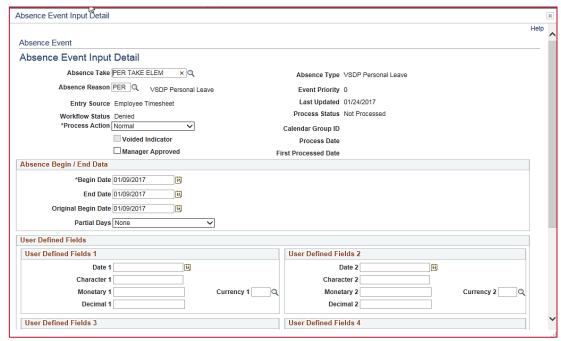




### **Modifying an Absence Request and Event**

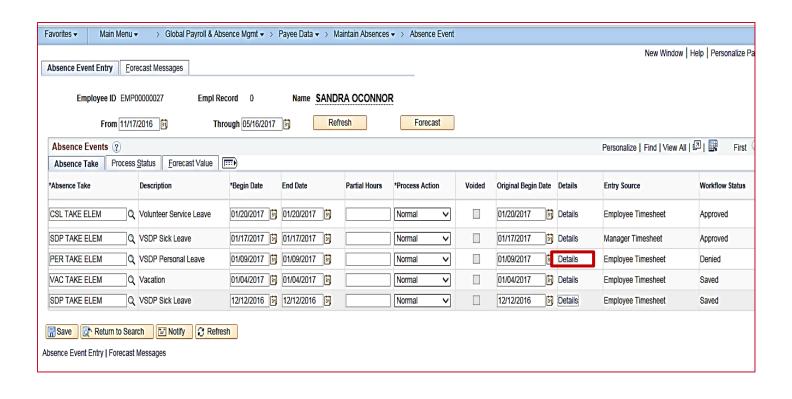
- To edit an existing absence event, click the **Details** link associated with the absence that needs to be modified.
- Make the necessary changes on the Absence Event Input Detail page and then click the OK button.
- When the Absence Event page displays, click the Save button.





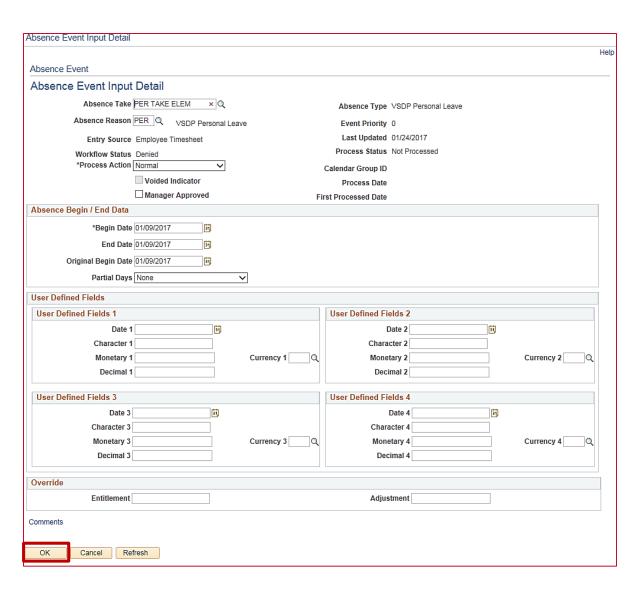


#### Modifying an Absence Request and Event (continued)





#### Modifying an Absence Request and Event (continued)

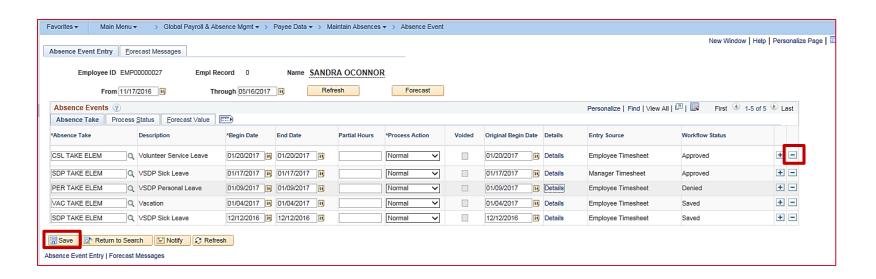




#### **Deleting an Absence Request and Event**

Deleting an absence request or event means the absence is completely removed from Cardinal and leaves no record of the request or event. Delete an absence request or event by clicking on the minus (-) icon. The minus icon is available if the absence has not yet been processed by the Calculate Absence and Payroll process.

A confirmation message displays to confirm the deletion. Once confirmed, the absence request or event is removed. Click the **Save** button in order for the deletion to be processed and updated.





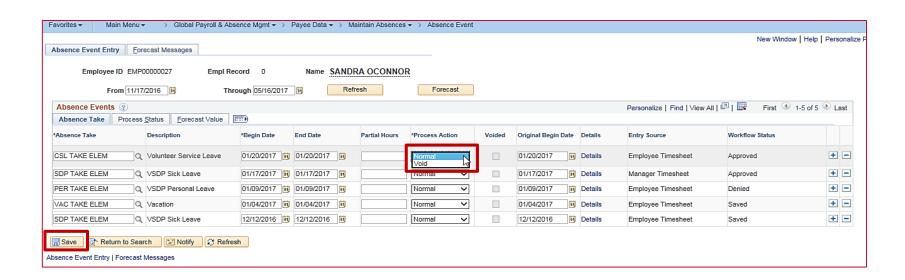
### **Voiding an Absence Request or Event**

Voiding an absence cancels the absence request or event. If the absence was already deducted from the balance, the hours will be added back after the next run of the Calculate Absence and Payroll process.

To void an absence request or event, click in the **Process Action** field and select **Void** from the drop-down list. Click the **Save** button. The **Workflow Status** field will change to **Voided**.

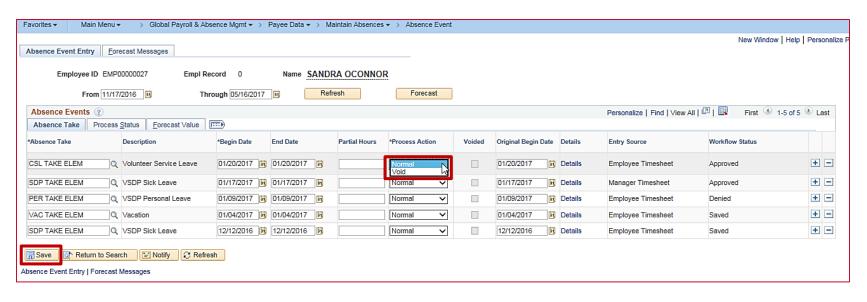
If the absence was originally entered on the **Timesheet** page and not yet approved, the appropriate process action in this case would be to have the employee, timekeeper, or manager cancel the absence on the timesheet. If that cannot be done, the administrator can void the request.

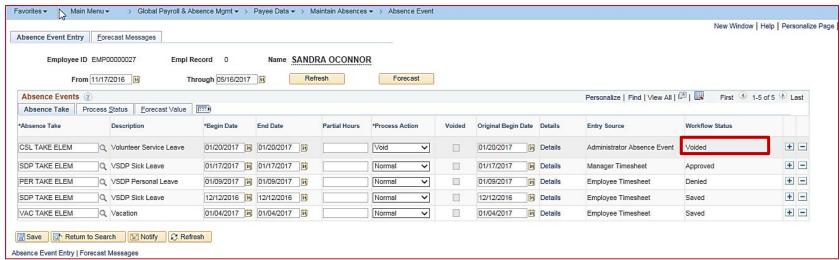
When an absence is voided, a record of the request or event remains in Cardinal and the **Void** field will be checked after the next run of the Calculate Absence and Payroll process.





### Voiding an Absence Request or Event (continued)







### **Deleting or Voiding an Absence**

The recommendation for choosing whether to void or delete is as follows:

- If the absence event is for a planned future date, it can be deleted.
- If the absence is current or occurred in the past, it should be voided. This maintains a record of the request or event in
  case there are any issues that would need to be researched later.
- Cardinal automatically adjusts an employee's absence entitlement balance if the absence was previously deducted from the balance.



### **Simulation: Entering and Modifying Absences**

You will now view a simulation that demonstrates how to Enter and Modify Absences.





#### **Entering and Managing Extended Absences**

#### Extended absences include:

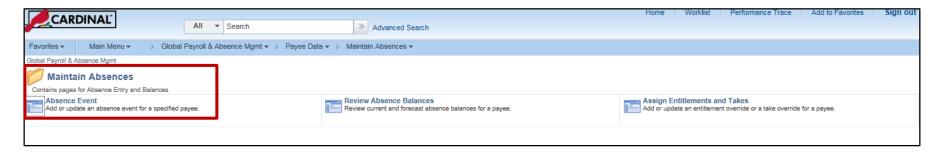
- FML: Family Medical Leave
- STD: Short Term Disability
- LTD: Long Term Disability
- WCL: Worker's Compensation

Extended absences are entered and managed through the **Absence Event** page.

Navigate to the **Absence Event** page using the following path:

Cardinal FIN > Cardinal HCM > Main Menu > Global Payroll & Absence Mgmt > Payee Data > Maintain Absences > Absence Event







### **Entering and Managing Extended Absences (continued)**

Several specific tasks are required when entering and managing an extended absence in Cardinal:

- Checking Absence Tracking Accumulators
- Entering Concurrent Absence Events
- Obtaining Approval



### **Checking Absence Tracking Accumulators**

Cardinal uses accumulators to track the hours or days of absence usage (accumulated time) based on pre-defined business rules. Before entering an extended absence request, review the accumulator values for the extended leave type(s) you plan to enter.

The accumulators used for the various extended absence types include:

- FML (Family Medical Leave) Three tracking accumulators are used to track FML hours used.
  - The **FML ENT ELEM\_TAKE** accumulator tracks FML used in the leave year, regardless of absence reason (includes Employee, Family, and Military FML).
  - The FML EMP/FAM BAL accumulator tracks FML used in the leave year with an absence reason of Employee or Family.
  - The FML MILITARY BAL accumulator tracks FML used in the leave year with an absence reason of Military.
- **STD** (Short Term Disability) The **STD TAKE BAL DAYS** accumulator tracks the total STD taken in the leave year in days rather than hours. It also includes holidays and weekends that fall during a consecutive Short Term Disability.
- LTD (Long Term Disability) Similar to STD, the LTD TAKE BAL DAYS accumulator tracks the total LTD taken in the leave year in days rather than hours. It also includes holidays and weekends that fall during a consecutive Long Term Disability.
- WCL (Worker's Compensation Leave) The WCL ENT ELEM\_TAKE accumulator tracks the total WCL hours taken in the leave year.

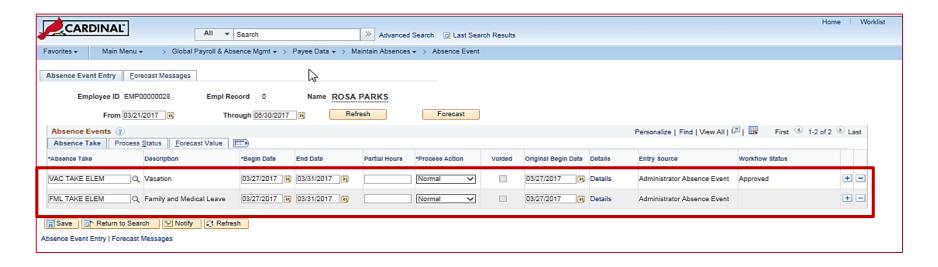


# **Extended Absences Used to Track Employee Usage and Validate Eligibility**

Cardinal uses extended absences to track employee usage and validate eligibility. **WCL** (Worker's Compensation Leave), an extended absence, generates charge distributions to allocate salary costs. Some extended absences do not generate charge distributions to allocate salary costs:

- STD (Short Term Disability)
- LTD (Long Term Disability)

One extended absence, **FML** (Family Medical Leave), is used exclusively for tracking, validation, and reporting. **FML** (Family Medical Leave) runs concurrently with other absence types and eligibility is determined outside of Cardinal. **FML** does not generate pay, so you must **enter another absence take concurrent with the FML date range to generate pay** for the employee (e.g., **SCK** (Traditional Sick), **VAC** (Vacation), **CPT** (Compensatory Leave Taken). If an employee has no available balances, enter **LNP** (Leave Without Pay).



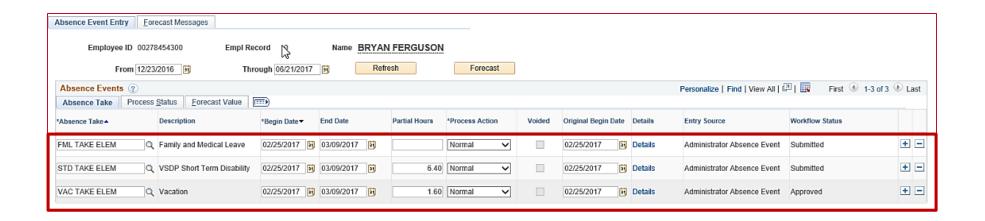


#### **Managing Concurrent Extended Absence Events**

Using **FML** does not affect the charge distributions that allocate salary costs. The absence types used concurrently with **FML** create the charge distributions that allocate salary costs. However, **FML** and other extended leaves will be visible on the employee's timesheet in Self Service.

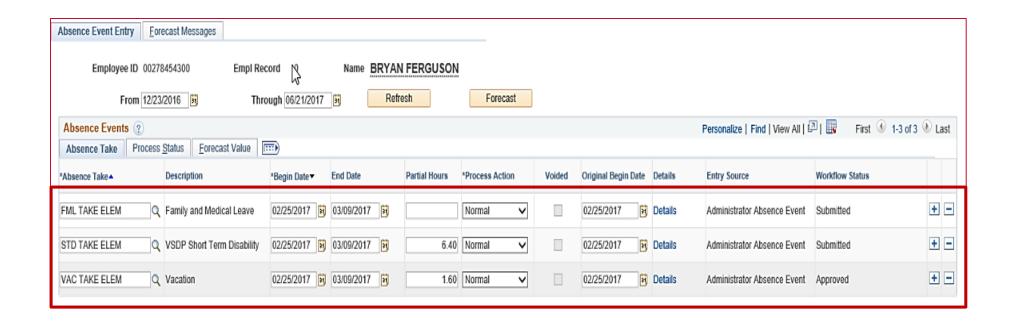
If an extended absence, e.g., **FML** (Family Medical Leave), **STD** (Short Term Disability), **LTD** (Long Term Disability), **WCL** (Worker's Compensation Leave), is used concurrently with **CPT** (Compensatory Leave Taken) or **OTT** (Overtime Leave Taken), the **CPT** and **OTT** takes must be entered on the employee timesheet.

If the Administrator does not have access to the employee timesheet, they must coordinate the entry of **CPT** and/or **OTT** with someone who does have access, such as the Time and Labor Administrator.





# Managing Concurrent Extended Absence Events (continued)





### Extended Absences – Special Considerations: Family and Medical Leave

Some extended absence types require unique handling when entering and managing the absence in Cardinal.

In order for the employee to take **FML** in Cardinal, the administrator must enter a balance adjustment to grant the employee hours.

It is critical to always enter an **Absence Reason** for an **FML** event (e.g., FML Employee, FML Family, FML Military) to ensure proper accumulator tracking.

FML is available for selection on the timesheet, but is typically only entered on the timesheet if the leave is intermittent rather than consecutive. If the FML is to be entered by the employee/approver/timekeeper on the timesheet, the Absence Management Administrator will still need to give the appropriate FML hours as a balance adjustment.



## Extended Absences – Special Considerations: Short Term Disability (STD)

Only the Absence Management Administrator can enter STD (Short Term Disability) on the Absence Event page.

**STD** may be entered on the same date with any other absence type, except for **VSDP Sick** (Virginia Sickness and Disability Program), to report scheduled hours that are not covered by Short Term Disability. If **STD** and **VSDP Sick** are entered on the same date, Cardinal displays an error message.

If the employee does not have sufficient balances of other absence types to cover the difference or chooses not to use paid leave, then **STL** (Short Term Leave Without Pay) take is used to indicate the unpaid time instead of the **LNP** (Leave without Pay) take. When you enter **STL**, the employee continues accruing vacation for the first 90 days of a Short Term Disability.

If the employee is working while on Short Term Disability, use **RSW** (Short Term Disability Working) for tracking purposes, rather than **RGS** (a Time Reporting Code used to classify hours recorded on a timesheet as Regular Earnings – Salaried).

Employees working under Short Term Disability are eligible for a specified percent of hours paid per scheduled work day. Difference refers to the amount of hours that the employee uses to supplement the Short Term Disability hours to total the employee's scheduled hours per day per employee.



### Extended Absences – Special Considerations: Long Term Disability (LTD)

Only the Absence Management Administrator can enter LTD (Long Term Disability) on the Absence Event page.

**Use RLW** (Long Term Disability Working) rather than **RGS** (Regular Earnings – Salaried) to track hours worked by an employee on **LTD**.



# Extended Absences – Special Considerations: Worker's Compensation (WCL)

Only the Absence Management Administrator can enter **WCL** (Worker's Compensation Leave) on the **Absence Event** page.

Use **STL** (Short Term Leave) to report unpaid time instead of **LNP** (Leave Without Pay) when an employee is on Worker's Compensation Leave. This allows the employee to continue accruing vacation for the first 90 days of a Worker's Compensation Leave.

When entering an extended absence for Worker's Compensation Leave, use the **Comments** field on the **Absence Event Comments** page to record the claim number associated with the absence event.

Only one Worker's Compensation Leave event can be entered per day. If a single Worker's Compensation Leave event is entered for an employee and the hours need to be charged to two or more claim numbers, use the **Comments** field to indicate the number of hours charged to each claim.



### **Entering Absence Event Detail as Part of Managing Extended Absence Process**

Click the **Details link** associated with the absence request on the **Absence Event** page to open the **Absence Event Input Detail** page. Then click the **Comments** link near the bottom of the page.

Absence Event Input Detail		×				
		Help				
Absence Event			Absence Eve	nt Comments		×
Absence Event Input Detail						Help
Absence Take	Absence Type		Absence Eve			
Absence Reason Q			Absence E	vent Comments		
	Event Priority 0  Last Updated		Comment			Į.
Entry Source Administrator Absence Event	Process Status Not Processed					
Workflow Status  *Process Action Normal ✓						
□ Voided Indicator	Calendar Group ID Process Date					
☐ Manager Approved	First Processed Date			<b>1</b>	`	
Absence Begin / End Data	First Processed Date					
*Begin Date			OK	Cancel Refresh		-
End Date						
Original Begin Date						.::
Partial Days None						
User Defined Fields						
User Defined Fields 1	User Defined Fields 2					
Date 1	Date 2					
Character 1	Character 2					
Monetary 1 Currency 1	Monetary 2	Currency 2				
Decimal 1	Decimal 2					
User Defined Fields 3	User Defined Fields 4					
Date 3	Date 4					
Character 3	Character 4					
	Monetary 4	Currency 4				
Decimal 3	Decimal 4	, <u> </u>				
Override						
Entitlement	Adjustment					
0						
Comments					•	
OK Cancel Refresh						
			ı			



### Obtaining Approval as Part of Managing Extended Absence Process

The following extended absences first are set up by the Payroll Administrator, followed by the second level of approval performed by the HR Administrator:

- **FML** (Family Medical Leave)
- **STD** (Short Term Disability)
- LTD (Long Term Disability)
- WCL (Worker's Compensation)



### Obtaining Approval as Part of Managing Extended Absence Process (continued)

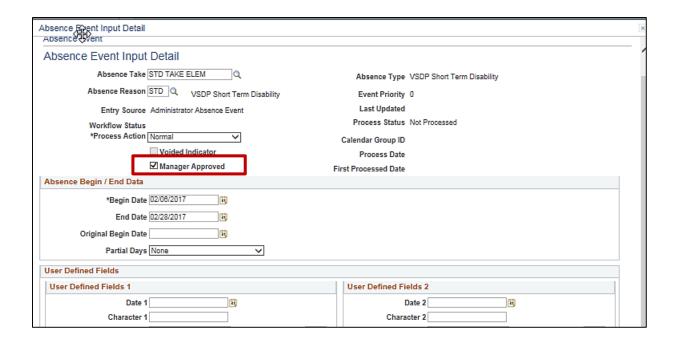
Cardinal does not automatically route extended absence events entered by the Payroll Administrator. The Payroll Administrator must manually request (i.e., email) that the HR Administrator approve extended absence events entered by the Payroll Administrator.

To approve the extended absence, the HR Administrator navigates to the **Absence Event** page to approve:

- Step 1: Identify the appropriate extended absence request.
- Step 2: Click the Details link in the Details field for that request to access the Absence Event Input Details page.
- Step 3: Select the Manager Approved box.
- Step 4: Click the **OK** button to return to the **Absence Event** page.
- Step 5: Click the Save button.



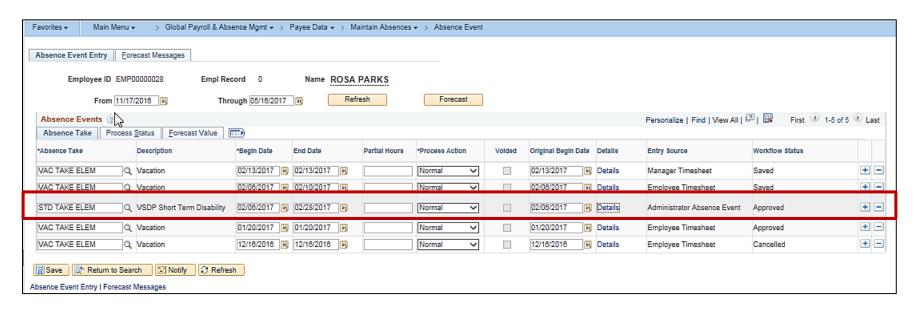
## Obtaining Approval as Part of Managing Extended Absence Process (continued)





### Obtaining Approval as Part of Managing Extended Absence Process (continued)

The Workflow Status field changes to Approved.





#### **Reviewing Current and Future Absence Balances**

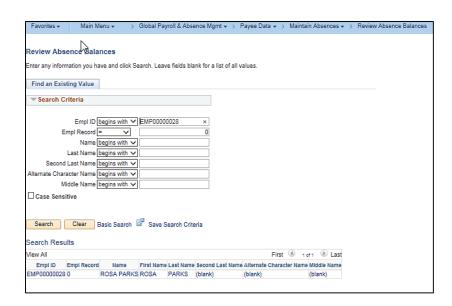
Use the inquiry page, **Review Absence Balances**, to view an employee's current entitlement balance.

Click the **Review Absence Balances** link from the **Maintain Absences** page to access the **Review Absence Balances** page.

Navigate to this page using the following path:

Cardinal FIN > Cardinal HCM > Main Menu > Global Payroll & Absence Mgmt > Payee Data > Maintain Absences > Review Absence Balances

From the search page, enter the employee criteria and click the **Search** button.

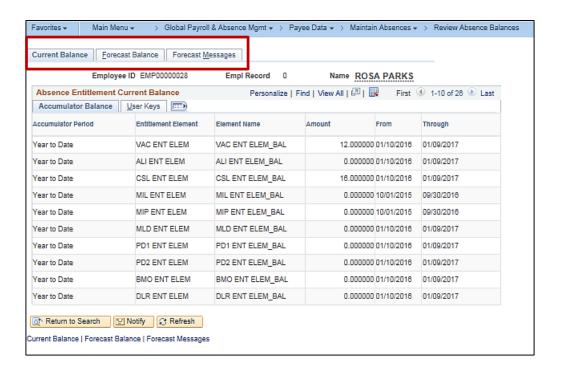




### **Review Absence Balances Page**

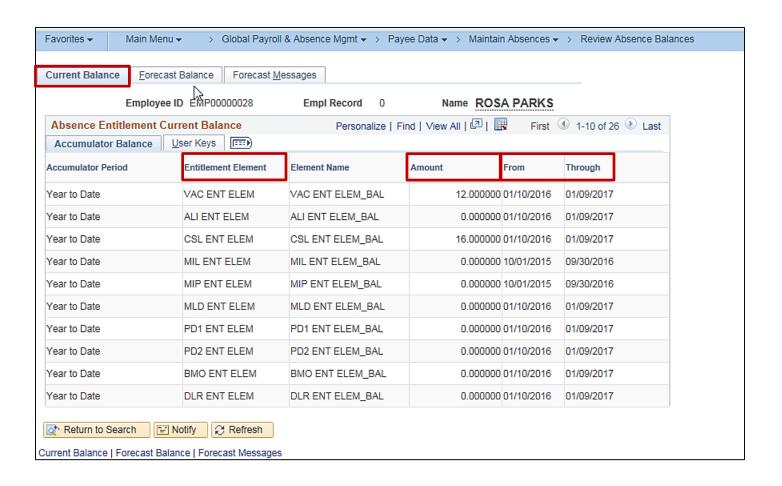
The **Review Absence Balances** page appears. This page has the following tabs:

- Current Balance
- Forecast Balance
- Forecast Messages





The **Current Balance** tab displays the absence balances for each absence type and includes the **Entitlement Element** (absence type), the **Amount** (current balance in hours) and the accumulator date range (**From** and **Through**); the range reflects the cumulative leave year.





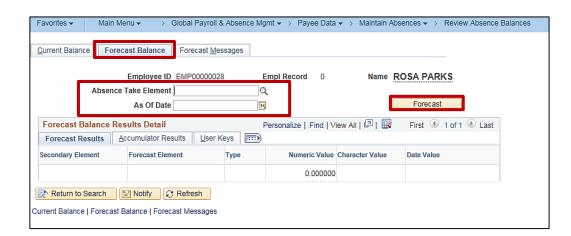
The **Forecast Balance** tab permits forecasting a specific absence type for the employee. After clicking the **Forecast Balance** tab, the **Forecast Balance** page displays. Select the **Absence Take Element**.

- Enter a date value in the As Of Date field.
- Click the Forecast button.

The information displays for the absence type you selected.

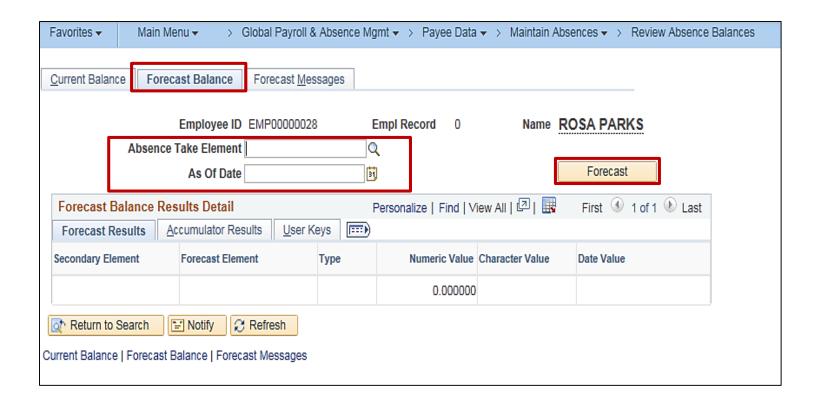
The following fields display:

- Secondary Element Defaults to the Absence Take Element
- Forecast Element The name of the balance accumulator
- Type Always defaults to Accumulator
- Numeric Value Forecasted entitlement balance
- Character Value and Date Value: Fields are not used in Cardinal



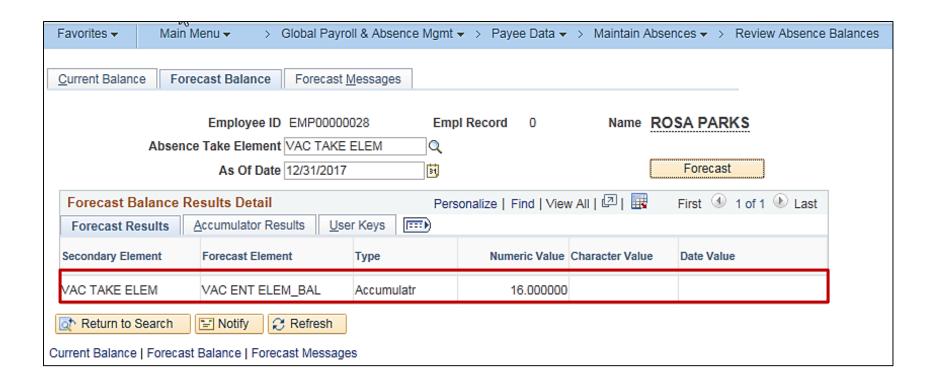


#### **Forecast Balance Tab (continued)**





#### **Forecast Balance Tab (continued)**



### Retroactive Processing

Cardinal will only process prior period adjustments (absence entry, schedule change, balance adjustments, etc.) up to one year back.

If an exception to the one year limit is needed, contact Central Office Payroll.



### **Lesson 2: Checkpoint**

Now is your opportunity to check your understanding of the course material. Read the question and make note of your answer below.



1. What information is available to view on the Current Balance tab?



2. In order to find out what the balance will be for an employee at a future date, you would use the tab.



3. This tab is not typically used by Administrators because the forecasted messages are related to data or configuration issues.



2

#### **Maintaining Absences**

In this lesson, you learned:

- How to enter and modify absences requests and events
- How to enter and manage extended absences
- How to review employee absence balances



3

#### Adjusting Absence Entitlement Balances

This lesson covers the following topics:

- Adjusting Absence Entitlement Balances
- Enter and Manage Donated Leave



### **Manual Adjustment of Absence Entitlement Balances**

Not all absence types are granted based on an annual entitlement or accrual during the leave year. Some absence types must be manually set up for an employee.

#### Some examples include:

- **ELP** (Educational Leave)
- **ALI** (Annual Leave Incentive)
- MIL (Military Leave)
- ERL (Employee Recognition Program)
- **ESP** (Employee Suggestion Program)

The balances are manually granted or adjusted.

Absence type balances are also adjusted where there is an exception. There are a few exceptions for absence type balances.

It is better to first investigate the root cause of the issue as opposed to quickly adjusting the balance without verifying the facts. For example, if the employee's vacation accrual is incorrect, there may be an underlying reason, e.g., incorrect Company Seniority Date, causing the incorrect accruals.

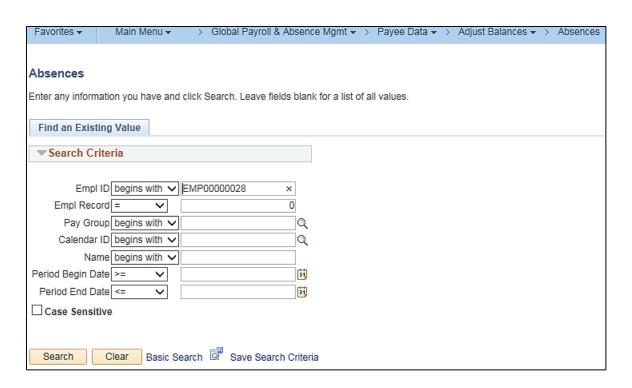


# Manual Adjustment of Absence Entitlement Balances: Absences Page Search

Use the **Absences** page to adjust an employee's absence balance.

Navigate to this page using the following path:

Cardinal FIN > Cardinal HCM > Main Menu > Global Payroll & Absence Mgmt > Payee Data > Adjust Balances > Absences





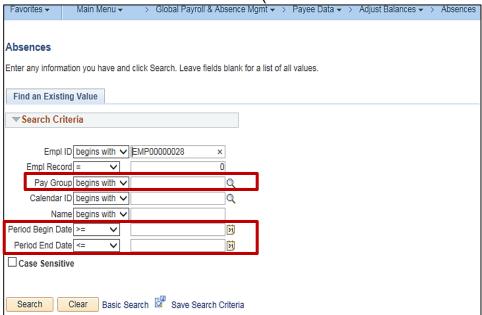
# Manual Adjustment of Absence Entitlement Balances: Absences Page Search (continued)

On the **Absences** search page, enter search criteria to access the employee record that requires adjustment:

Empl ID or Name

After entering the employee information select one of the following to identify when the balance adjustment is effective:

- Calendar ID: Run control parameter for the Calculate Absence and Payroll process that identifies the pay period for which the process is run.
- Period Begin Date: The date when the absence begins (enter date or click the Calendar icon to choose).
- Period End Date: The date when the absence ends (enter the date or click the Calendar icon to choose).

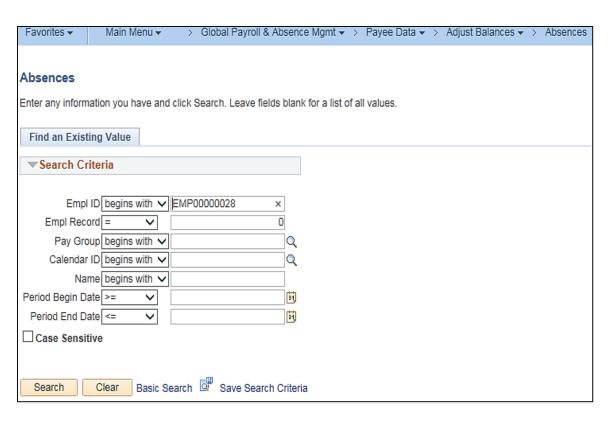




# Manual Adjustment of Absence Entitlement Balances: Absences Page Search (continued)

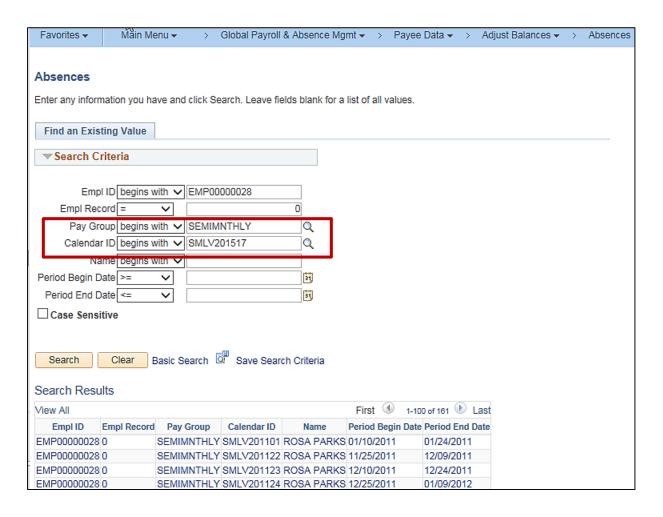
For absence adjustments, <u>except</u> **VAC** (Vacation) and **SCK** (Traditional Sick), make the adjustment to the pay period that the employee should be able to start taking the leave type (meaning it will be effective on the period begin date).

In the rare instances in which **VAC** and **SCK** leave require adjustments, you make the adjustment in the pay period **prior** to the period that you want the employee to be able to take the **VAC** or **SCK** leave. For example, if you want the employee to be able to use a **VAC** leave adjustment during the pay period ending March 9, make the **VAC** adjustment using the pay period end date February 24.



### Calendar ID Lookup

When using the **Calendar ID** lookup, the calendars available for the selected employee appear at the bottom of the page. To choose the calendar for the effective date of the change, select it from the search list.

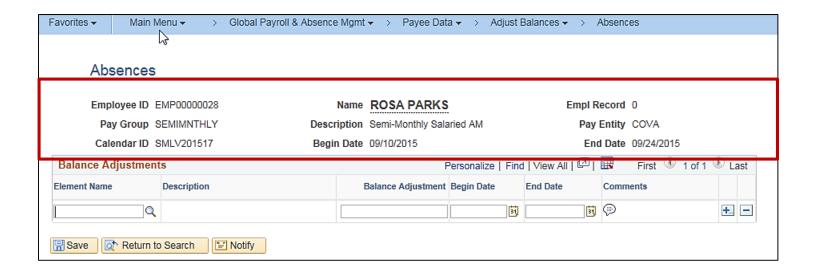




# Manual Adjustment of Absence Entitlement Balances: Absences Page

Once the employee and calendar have been selected, the **Absences** page displays. The top section of this page populates based on the values entered on the search page.

Review this information to confirm that the right selection was made.

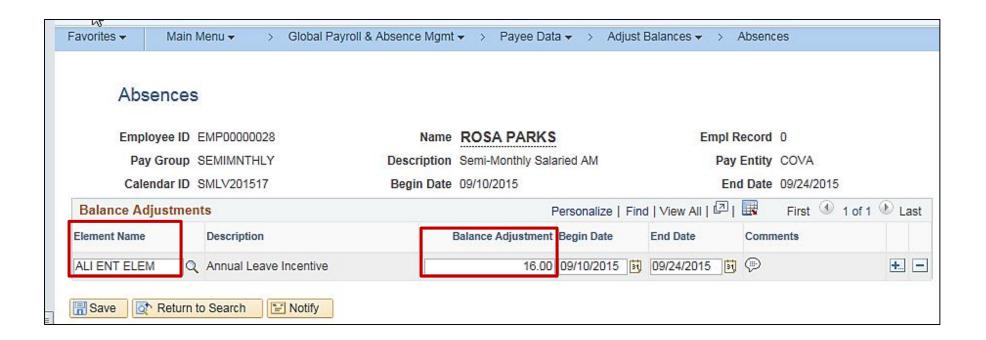




### **Steps to Manually Adjust Absence Entitlement Balances**

To make a balance adjustment for an absence type use the following steps:

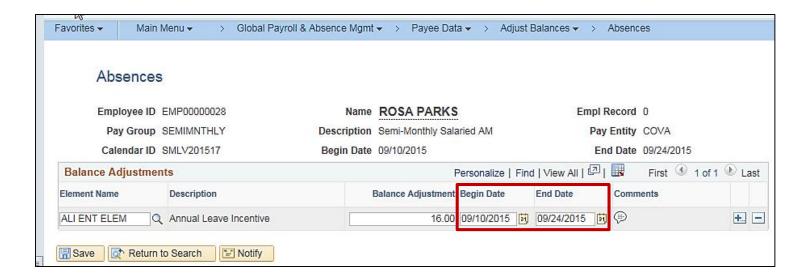
- Select the absence type in the **Element Name** field. The **Description** field will automatically populate based on the selection.
- Click in the Balance Adjustment field and enter the amount in hours. The balance adjustment can be either positive or negative and will be increased or decreased by the hours entered here.





# Steps to Manually Adjust Absence Entitlement Balances (continued)

- Once an Element Name is selected the Begin Date and End Date populate from the Calendar ID designated in the search criteria. Clear the Begin Date and End Date fields.
- Click the Comments icon ( ). The Comments field is a mandatory field. A comment about the leave is required to save the adjustment.





# Steps to Manually Adjust Absence Entitlement Balances (continued)

The **Absence Comments** page displays. Enter a brief explanation of the adjustment in the **Comments** field.

The User ID of the person making the change is auto-populated in the **Last Update User ID** field and the date the change was made is auto-populated in the **Last Updated Date/Time** field. Note this is not visible until the **OK** button has been clicked and the **Absence Comments** page displays.

Click the **OK** button to return to the **Absences** page.

PI for Absence Entitlement								
						Help		
Absence Comments								
Empl ID:	EMP00000028	Name:	ROSA PARKS	Empl Record:	0			
Pay Group:	SEMIMNTHLY	Description:	Semi-Monthly Salaried AM					
Calendar ID:	SMLV201517	Begin Date:	09/10/2015	End Date:	09/24/2015			
Element Name:	ALI ENT ELEM	Description:	Annual Leave Incentive	Balance Adjustment:	16.000000			
Adjustment Comments  Comments: Employee Approved by Department Head James Smith for 16 hours of Annual Leave Incentive.   Last Update User ID: Last Update Date/Time:								

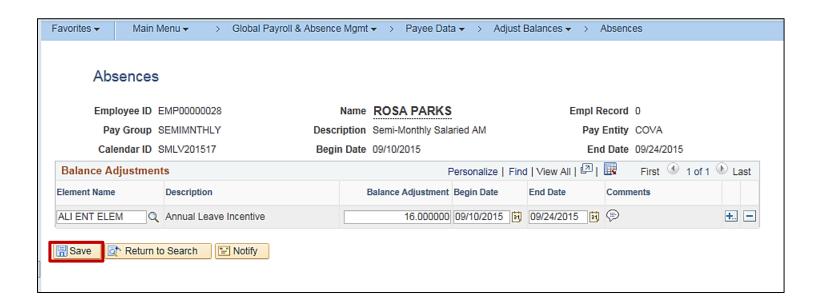


# Steps to Manually Adjust Absence Entitlement Balances (continued)

Click the **Save** button to save the absence adjustment.

Adjustments made in current open period and prior periods are processed the next time the **Calculate Absence and Payroll** process runs.

Adjustments that are future dated process when the calendar selected is processed.





### Reasons to Manually Adjust Absence Entitlement Balances

There are various reasons that a balance requires adjustment.

If there are retroactive changes to an employee's anniversary date in PMIS, the Absence Management Administrator is notified as the employee's absence balance may need to be adjusted. The PMIS interface will send over the new **Company Seniority Date**, which is the date field used to determine years of service for some accruals, e.g., VAC (Vacation), SCK (Traditional Sick) ,and the VAC carryover maximum. The field is not effective dated in Cardinal, so retroactive absence calculations will not be triggered. The new seniority date will be used in absence calculations going forward starting with the pay period **once** the new date was received in Cardinal. The Absence Management Administrator would need to contact the Payroll Manager to set a trigger to reprocess any incorrect accruals prior to that period.

Balance adjustments entered directly into Cardinal on the **Absences** page are not displayed on the timesheet until the **Calendar ID** is finalized at the end of the pay period. However, once the balance adjustment is entered and processed by the daily Calculate Absence and Payroll process, the balance available to the employee for leave entry and forecasting is updated accordingly.

Once the Calculate Absence and Payroll process runs and the pay period is finalized, a Self Service employee can view the adjusted balance as of the end of the last pay period.

### **Processing Leave Donations**

Employees who wish to donate leave to another employee should contact their supervisor for guidance.

Absence Management Administrators:

- Enter and manage donated leave by entering balance adjustments for the recipient and donors.
- Return unused donated leave to the donors after the recipient no longer needs or qualifies for donated leave by entering balance adjustments for the recipient and donors.

For more detailed information about completing a leave donation, see the job aid entitled **501 TA366: Leave Donation Process** located on the Cardinal website in **Job Aids** under **Training**.



3

#### Adjusting Absence Entitlement Balances

In this lesson, you learned:

- Adjust absence entitlement balances for employees
- Process leave donations



4

#### Managing Absence and Payroll Processing

This lesson covers the following topics:

- Overview of the Calculate Absence and Payroll batch process
- Reviewing Absence and Payroll Processing
- Reviewing Results by Calendar Group or Calendar



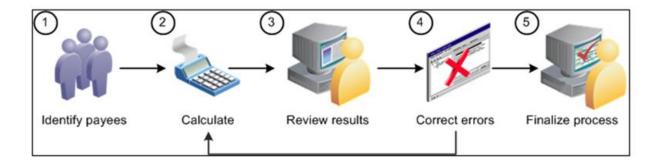
### **Calculate Absence and Payroll Process**

Calculate Absence and Payroll is a daily batch process that calculates all absence entitlements (automatic and granted) and takes. This process runs in batch at 11:30AM, 3:30PM, and 3:30AM.

Calculate Absence and Payroll includes:

- Absence Entitlements This process updates frequency-based entitlement and makes entitlements available.
- Absence Takes During this process, Cardinal calculates the number of hours per day for each take and deducts hours taken from balances.
- Retroactive Changes This process updates all intervening time periods up to the present when an event is added, updated, or deleted, changes are made to job data or a work schedule that affects a period has already been processed.

The calendar must be manually finalized at the close of the pay period by the Payroll Administrator. **Only Payroll Administrators and the Cardinal Post Production Team have access the run this process.** 





### **Absence and Payroll Processing View Options**

There are various ways that you can view absence and payroll processing information:

Review results by calendar group or calendar

Some of the items you can view are:

- Accumulators
- Absence Data



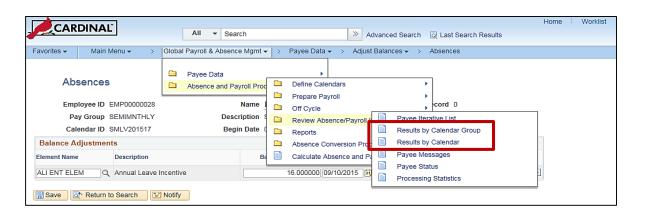
### Accessing Results by Calendar or Calendar Group

You have two options for reviewing results:

- Calendar
- Calendar Group

Navigate to either the Calendar or Calendar Group View using the following path:

Cardinal FIN > Cardinal HCM > Main Menu > Global Payroll & Absence Mgmt > Absence and Payroll Processing > Review Absence/Payroll Info > Results by Calendar Group or Results by Calendar



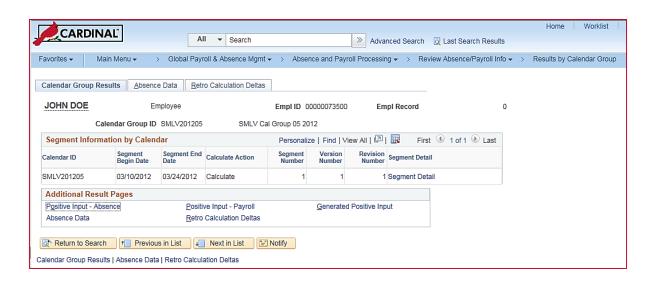


### **Accessing Results by Calendar Group**

The Calendar Group View is based on the semimonthly pay period. Results will display not only the Calendar ID selected, but other Calendar IDs with retroactive changes that impact it.

**Calendar ID** column shows the Calendar ID(s) for the pay periods that were processed as part of the calendar Group.

Version Number column shows the number of times a calendar was reprocessed for that employee.



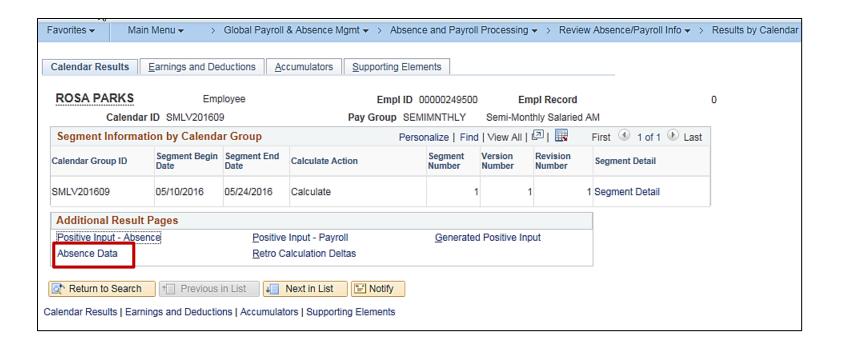


#### **Absence Data Results by Calendar**

Navigate to the Calendar View using the following path:

Cardinal FIN > Cardinal HCM > Main Menu > Global Payroll & Absence Mgmt > Absence and Payroll Processing > Review Absence/Payroll Info > Results by Calendar

Navigating to the **Calendar Group** page, click the **Absence Data** link to open the **Absence Data** tab and view an employee's absence data by day. The daily data lists absence events by day, the hours accumulated for that day and other information associated with each absence event. Use this information to check the absence types and hours an employee used during a defined period of time.

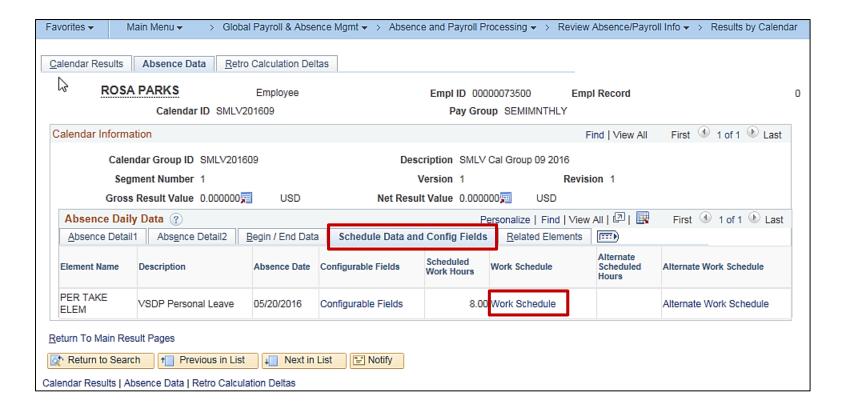




## Absence Data Results by Calendar Group or Calendar: Schedule Data and Config Fields Tab

Click the **Schedule Data and Config Fields** tab. Additional fields display including a **Work Schedule** field.

Click the Work Schedule link to access information about the employee's work schedule on the day of the absence event.

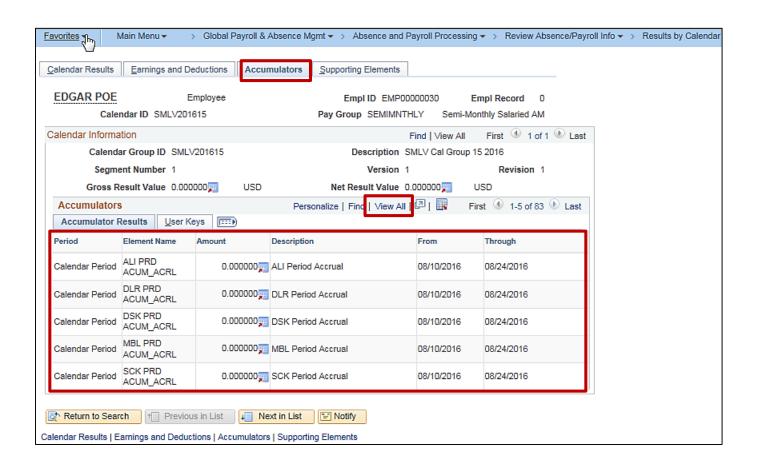




### View Accumulator Results: Employee Absence Entitlement and Granted Absence Balances

Click the **Accumulators** tab to view an employee's usage of absence entitlements balances (e.g., Vacation) and granted absence balances (e.g., FML usage).

Five absence type accumulator results display. Click the View All link to expand the Accumulators section.

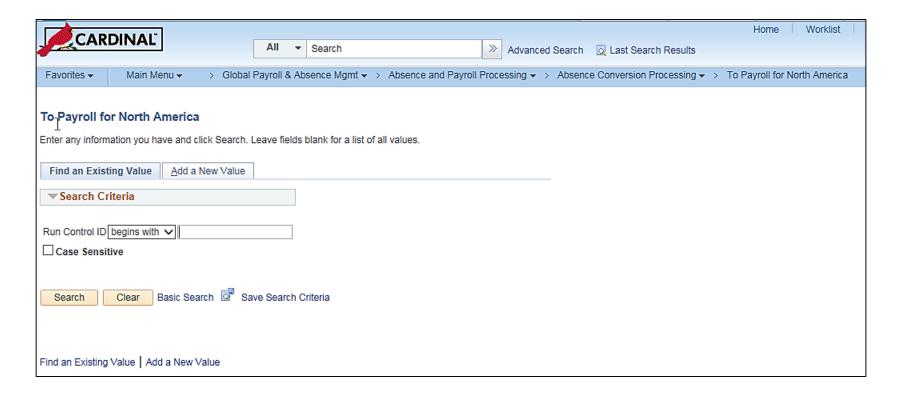




### **Running Absence Conversion Processing**

The Payroll Administrator manually initiates the absence conversion process on the day the pay period is allocated after the calendar has been finalized. It is run one time for the pay period.

This process pushes the absence earnings to the Payable Time table and combines them with productive time earnings. This table is then used by reports, interfaces, and allocation programs.





4

#### Managing Absence and Payroll Processing

In this lesson, you learned:

- Review absence information
- Review results by Calendar Group or Calendar ID



## **Lesson 5: Absence Management Maintenance Hands-On Practice**

Now you have an opportunity to practice the lessons learned today in a training environment.

Your instructor will provide direction on how to log in and complete the exercise.

If you have any questions, please ask your instructor.





#### TA366

#### Absence Management Maintenance

#### In this course, you learned:

- Identify key Absence Management concepts
- Identify Absence Management processes
- Describe Absence Management integration and interfaces
- Enter and modify absence requests and events
- Enter and manage extended absences
- Review employee absence balances
- Adjust employee absence entitlement balances



### **Course Summary (continued)**

#### TA366

#### Absence Management Maintenance

- Initiate and manage a leave donation request
- Calculate Absence and Payroll batch process
- Review absence and payroll information
- Review results by Calendar Group and Calendar ID
- Run absence conversion processing



Congratulations! You successfully completed the **501 TA366: Absence Management Maintenance** course.

Your instructor will provide instructions on how to access the evaluation survey for this course.





- Key Terms
- Flowchart Key

## **Key Terms**

**Absence Entitlement:** The hours or days an employee has accrued for an absence type (e.g., Vacation, VSDP Sick, VSDP Personal)

**Absence Event:** The consecutive period of time an employee is absent for the same reason (e.g., Vacation, VSDP Sick, VSDP Personal)

**Absence Reason:** Required when entering an absence type (e.g., Sick, Vacation) providing further classification for work-related absences (e.g., Flu, Chemotherapy, etc.).

**Absence Take:** The absence type and amount of time that an employee takes for an absence event

**Absence Take Element:** The code name given to a specific type of absence (e.g., Vacation is VAC\_TAKE\_ELEM)

**Accumulators:** Means of tracking hours or days of absence usage (accumulated time) based on pre-defined business rules

Calculate Absence and Payroll: Batch process that is run nightly (or ad hoc if needed) that processes absence data for the pay period

Calendar Groups: Identifies the calendars to process at the same time

**Calendar ID:** Run control parameter for the Calculate Absence and Payroll process that identifies the pay period for which the process is run

### Key Terms (continued)

Calendar Periods: Defines the pay period, e.g. semi-monthly pay period

Calendars: Identifies the run type (semi-monthly or annual), calendar period, and payees to process

Entitlement Adjustment: An increase or decrease made to an entitlement balance

**Entitlement Balance:** The number of hours of unused entitlement for a particular absence type (e.g., Vacation, VSDP Sick, VSDP Personal)

**Forecasting:** Process that compares an absence request to current and projected future absence entitlement balances to determine if an employee is eligible for and has sufficient balances of the selected absence type available for use

**Frequency-Based Entitlement:** Accrual that is earned at regular time intervals (e.g., Vacation that is accrued for each semi-monthly pay period or VSDP Personal leave that is granted at the beginning of each leave year)

**Time Reporting Codes (TRC):** Classifies hours recorded on the timesheet, (e.g., Regular (RGS), Overtime (OT1, EOT), Compensatory Leave (CPE))



Step Description	Depicts a process step or interface.	Start	Indicates point at which the process begins.  Does not represent any activity.
Batch Process	Specifies a batch process.	End	Indicates point at which the process ends.  Does not represent any activity.
Manual Operation	Depicts a process step that is preformed manually.	Document	Depicts a document of any kind, either electronic or hard copy.
Decision Outcome	Defines the possible outcomes of a decision or analysis that took place in a step immediately preceding.	X	Indicates an on-page or intra process connector. Used to avoid complex overlapping connector lines or to continue a process on a subsequent page.
Entity Name	Represents an entity (person, organization, etc.).	Step/ Process	Connects steps between business processes.